

City of Callaway Report

10/31/18

- **Utilities**
 - Water – Restored. ***Boil Water Notice has been lifted.***
 - Sewer –Operational
 - Utility Billing – All billing has been suspended. No late or additional fees will apply. Base rates have been suspended until water and sewer return to operational levels. Payments can be dropped off at the drop box at Callaway Public Works (324 S Berthe Ave) or at City Hall
 - Electricity – Mostly restored to residents that can accept power.

- **Construction Permits**
 - Make sure your insurance and FEMA (if applicable) has inspected before you begin repairs.
 - Our permitting office (EPCI) located behind city hall is open 7 days a week from 7:00 am-5:30 pm.
 - If a contractor is already registered with EPCI, they can call 850-582-0732 and request assistance.
 - If a contractor is not registered with EPCI, they must go to the office and register to receive assistance.
 - The Dept. of Business & Professional Regulators (DBPR) along with code enforcement is in Callaway monitoring all construction. Anyone found without a valid Florida Contractor License will be charged with a felony under Florida Law.
 - All permitting fees are waived for repair of roof, plumbing, electric, and HVAC.
 - There will be no new construction permits issued during the State of Emergency.

- **Debris Pick-up**
 - Debris pick-up has begun. They are currently running 11 trucks and will be adding more.
 - AshBritt will be developing and posting schedules and routes.
 - Please attempt to separate piles for ease in the pick-up process.
 - Place all piles in the right-of-way.
 - There will be several city sweeps to pick-up all debris. You can continue to place debris by the road during this process.
 - This process will take many months to complete. Please be patient.

- **Community Needs**
 - There is a free medical clinic that is open on at the end of Beulah Ave in the Gore Park Community Building.
 - FEMA has opened a local registration hub in the parking lot of Gore Park at the end of Beulah Ave.
 - There are multiple supply and resources along Tyndall Parkway and also Highway 22 East.
 - Blue Roof is available for citizens through the Corp of Engineers and FEMA at no cost to the citizen. Contact them at 888-766-3258 (Some restrictions apply).

- **Contact**
 - Communication is very difficult. You can call the main phone number (850-871-6000).
 - Monitor the City's website: www.cityofcallaway.com
 - Email can be sent to contact@cityofcallaway.com
 - We are setting up temporary operations behind City Hall / 6601 E Hwy 22