



TRASH & YARD WASTE PICK-UP SERVICE PROCEDURES

www.cityofcallaway.com

The City of Callaway provides weekly curbside pick-up service for non-household debris. This service is very important to promote a cleaner and safer city while protecting our vast natural water bodies.

TRASH PICK-UP

This service consists of furniture, bicycles, televisions, cloth, paper, cardboard, glass, and white goods such as refrigerators, washers and dryers (doors and/or Freon removed).

Any trash to be collected shall be neatly stacked along the street or authorized alley right-of-way abutting your property for collection. **Trash shall not be placed**

by the street for collection until the day before the designated collection day. (Please refer to service zones on the reverse)

- NO HAZARDOUS items accepted: no paint cans, no batteries, no oil, no propane, no florescent light bulbs, etc. These items may be saved for Bay County Amnesty Days which is held twice a year
- All furniture items and miscellaneous debris may be mixed; all metal should be separated
- Appliances should be in a separate pile, doors and Freon removed. Appliances will **NOT** be picked up if doors are attached
- Tires must be separated from rims
- Trash and yard waste must be in separate pile

These provisions do **NOT** cover contractor generated trash or debris.

YARD WASTE

This service consists of vegetative matter resulting from landscaping maintenance or minor land clearing operations.

Yard waste may be placed by the street for collection no earlier than 12:00 P.M. on Saturdays.

- Tree limbs exceeding 4 inches diameter must be shorter than 4 feet

- Leaves do not need to be bagged but if you bag them, do **NOT** tie the bag
- Ensure yard waste is free of paper, metal and plastic and placed in a separate pile
- Debris shall **NOT** be placed in drainage ditches or near any drainage structures to prevent items from entering the city's stormwater system
- Ensure that no debris is placed directly against fences, mailboxes, vehicles or on water meters, irrigation lines, under utility lines or low limbs
- Any items that are capable of fitting in a 96-gallon trash container will **NOT** be picked up such as; leaves, grass clippings, small furniture items/toys, cardboard, etc.

If proper procedures are not met, pick-up will be delayed and a door knocker will be affixed to your door indicating the problem. If the deficiency has not been corrected within one week, a 2nd notice will be issued indicating code enforcement action.

FEE FOR EXCESS TRASH

The maximum quantity of debris shall be a volume of 3.5 cubic yards (4'x4'x6'). Debris exceeding the maximum allowed quantity will be subject to additional fees.

You will be notified if your debris exceeds the maximum allowed volume with a door knocker. Excess bulk fees shall be paid before pick-up or an Excess

Bulk Item Authorization Form may be signed for fees to be added to the next utility bill. If the excess bulk fees are not paid or authorization form signed within one week, a 2nd notice will be issued indicating code enforcement action.

HOUSEHOLD GARBAGE

NOTE: The City of Callaway does **NOT** provide household garbage collection service.

Residents shall place garbage containers by the street for collection after 12:00 P.M. the day before the designated collection day and shall be removed within 24 hours after collection. Garbage must be placed securely in metal or hard plastic cans with a lid or top. Garbage shall not be visible, protruding, leaking, seeping, or otherwise loose. Garbage containers shall be stored within a garage, rear yard or side yard not facing a public road.

Please direct all inquiries or to obtain an authorization form for excess bulk fees to the Callaway Public Works Department, 324 South Berthe Avenue between the hours of 7:00 A.M. & 4:00 P.M. Monday through Friday. Phone: 850-871-1033.



"East Bay at Its Best"

July 10, 2018

City of Callaway Service Zones for Solid Waste Pick Up

