



**CITY OF CALLAWAY, FLORIDA**  
CITY HALL  
6601 East Highway 22, Callaway, FL 32404  
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[www.cityofcallaway.com](http://www.cityofcallaway.com)

**Mayor**  
Pam Henderson

**Commissioners**  
Scott Davis  
David Griggs  
Ron Fairbanks  
Joseph Townsend

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## CUSTOMER REQUEST FOR BILL ADJUSTMENT – POOL FILLING

### Account Identification:

Utility Account No. \_\_\_\_\_ Phone \_\_\_\_\_

Account Holder's Name \_\_\_\_\_

Service Address \_\_\_\_\_

**Please Note: Bill adjustments are only available on the sewer portion of the water bill. No adjustments will be given for the water used portion of the bill. Adjustments are given when there is an excess of 3000gal or more used to fill a pool.**

When a customer requests an adjustment on the sewer portion of their utility bill due to a pool fill, the following is required:

**Date:**

**Beginning Read:**

**Ending Read:**